

DrayTek

Vigor2830 Series

ADSL2+ Security Firewall



Quick Start Guide

V1.1

Vigor2830 Series ADSL2/2+ Security Firewall Quick Start Guide

Version: 1.0

Firmware Version: V3.3.6_RC1

Date: 12/08/2010

Copyright Information

Copyright Declarations

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Safety Instructions and Approval

Safety Instructions

- Read the installation guide thoroughly before you set up the router.
- The router is a complicated electronic unit that may be repaired only by authorized and qualified personnel. Do not try to open or repair the router yourself.
- Do not place the router in a damp or humid place, e.g. a bathroom.
- Do not stack the routers.
- The router should be used in a sheltered area, within a temperature range of +5 to +40 Celsius.
- Do not expose the router to direct sunlight or other heat sources. The housing and electronic components may be damaged by direct sunlight or heat sources.
- Do not deploy the cable for LAN connection outdoor to prevent electronic shock hazards.
- Keep the package out of reach of children.
- When you want to dispose of the router, please follow local regulations on conservation of the environment.

Warranty

We warrant to the original end user (purchaser) that the router will be free from any defects in workmanship or materials for a period of two (2) years from the date of purchase from the dealer. Please keep your purchase receipt in a safe place as it serves as proof of date of purchase. During the warranty period, and upon proof of purchase, should the product have indications of failure due to faulty workmanship and/or materials, we will, at our discretion, repair or replace the defective products or components, without charge for either parts or labor, to whatever extent we deem necessary to restore the product to proper operating condition. Any replacement will consist of a new or re-manufactured functionally equivalent product of equal value, and will be offered solely at our discretion. This warranty will not apply if the product is modified, misused, tampered with, damaged by an act of God, or subjected to abnormal working conditions. The warranty does not cover the bundled or licensed software of other vendors. Defects which do not significantly affect the usability of the product will not be covered by the warranty. We reserve the right to revise the manual and online documentation and to make changes from time to time in the contents hereof without obligation to notify any person of such revision or changes.

Be a Registered Owner

Web registration is preferred. You can register your Vigor router via <http://www.draytek.com>.

Firmware & Tools Updates

Due to the continuous evolution of DrayTek technology, all routers will be regularly upgraded. Please consult the DrayTek web site for more information on newest firmware, tools and documents.

<http://www.draytek.com>

European Community Declarations

Manufacturer: DrayTek Corp.
Address: No. 26, Fu Shing Road, HuKou County, HsinChu Industrial Park, Hsin-Chu, Taiwan 303
Product: Vigor2830 Series Router

DrayTek Corp. declares that Vigor2830 Series of routers are in compliance with the following essential requirements and other relevant provisions of R&TTE Directive 1999/5/EEC.

The product conforms to the requirements of Electro-Magnetic Compatibility (EMC) Directive 2004/108/EEC by complying with the requirements set forth in EN55022/Class B and EN55024/Class B.

The product conforms to the requirements of Low Voltage (LVD) Directive 2006/95/EEC by complying with the requirements set forth in EN60950-1.

Regulatory Information

Federal Communication Commission Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device may accept any interference received, including interference that may cause undesired operation.

<http://www.draytek.com/user/AboutRegulatory.php>



This product is designed for the DSL, ISDN, POTS, and 2.4GHz/5GHz WLAN network throughout the EC region and Switzerland with restrictions in France. Please see the user manual for the applicable networks on your product.

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1. Introduction

Vigor2830 series is an ADSL2+ router. It integrates IP layer QoS, NAT session/bandwidth management to help users control works well with large bandwidth.

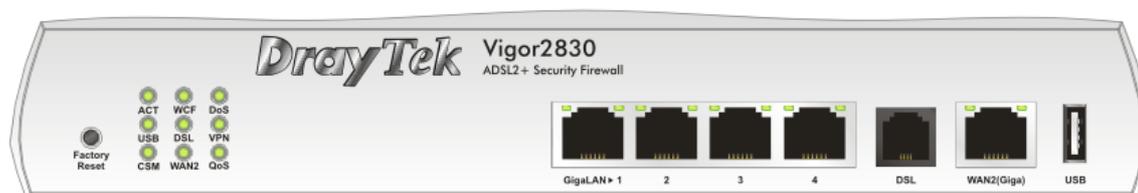
By adopting hardware-based VPN platform and hardware encryption of AES/DES/3DES, and hardware key hash of SHA-1/MD5, the router increases the performance of VPN greatly, and offers several protocols (such as IPSec/PPTP/L2TP) with up to 32 VPN tunnels.

The object-based design used in SPI (Stateful Packet Inspection) firewall allows users to set firewall policy with ease. CSM (Content Security Management) provides users control and management in IM (Instant Messenger) and P2P (Peer to Peer) more efficiency than before. By the way, DoS/DDoS prevention and URL/Web content filter strengthen the security outside and control inside.

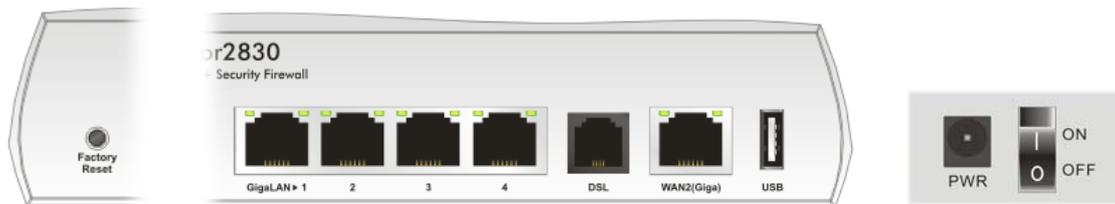
In addition, Vigor2830 series supports USB interface for connecting USB printer to share printer or USB storage device for sharing files. Vigor2830 series provides two-level management to simplify the configuration of network connection. The user operation allows user accessing into WEB interface via simple configuration. However, if users want to have advanced configurations, they can access into WEB interface through administration operation.

1.1 Panel Explanation

1.1.1 For Vigor2830



LED	Status	Explanation	
ACT (Activity)	Blinking	The router is powered on and running normally.	
	Off	The router is powered off.	
USB	On	USB device is connected and ready for use.	
	Blinking	The data is transmitting.	
CSM	On	The profile(s) of CSM (Content Security Management) for IM/P2P, URL/Web Content Filter application can be enabled from Firewall >>General Setup . (Such profile must be established under CSM menu).	
WCF	On	The Web Content Filter is active. (It is enabled from Firewall >> General Setup).	
DSL	On	The router is ready to access Internet through DSL link.	
	Blinking	Slowly: The DSL connection is ready. Quickly: The connection is training.	
WAN2	On	The WAN2 connection is ready.	
	Blinking	It will blink while transmitting data.	
DoS	On	The DoS/DDoS function is active.	
	Blinking	It will blink while detecting an attack.	
VPN	On	The VPN tunnel is active.	
QoS	On	The QoS function is active.	
<i>LED on Connector</i>			
GigaLAN 1/2/3/4	Left LED (Green)	On	The port is connected.
		Off	The port is disconnected.
		Blinking	The data is transmitting.
	Right LED (Green)	On	The port is connected with 1000Mbps.
		Off	The port is disconnected with 10/100Mbps when left LED is on.
		Blinking	The data is transmitting.
WAN2 (Giga)	Left LED (Green)	On	The port is connected.
		Off	The port is disconnected.
		Blinking	The data is transmitting.
	Right LED (Green)	On	The port is connected with 1000Mbps.
		Off	The port is disconnected with 10/100Mbps when left LED is on.
		Blinking	The data is transmitting.

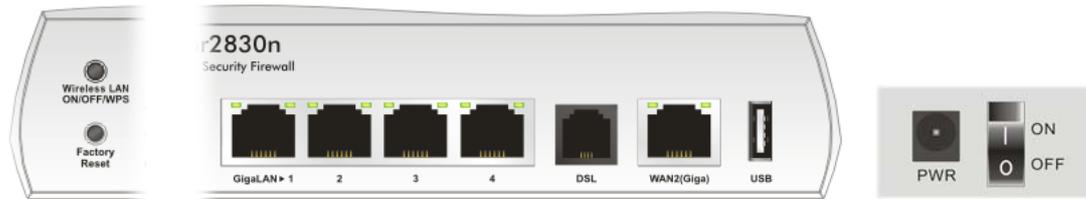


Interface	Description
Factory Reset	Restore the default settings. Usage: Turn on the router (ACT LED is blinking). Press the hole and keep for more than 5 seconds. When you see the ACT LED begins to blink rapidly than usual, release the button. Then the router will restart with the factory default configuration.
GigaLAN (1-4)	Connecters for local network devices.
DSL	Connector for accessing the Internet through ADSL2/2+.
WAN2(Giga)	Connector for remote network devices.
USB	Connector for a USB device (for 3G USB Modem or printer).
PWR	Connector for a power adapter.
ON/OFF	Power Switch.

1.1.2 For Vigor2830n

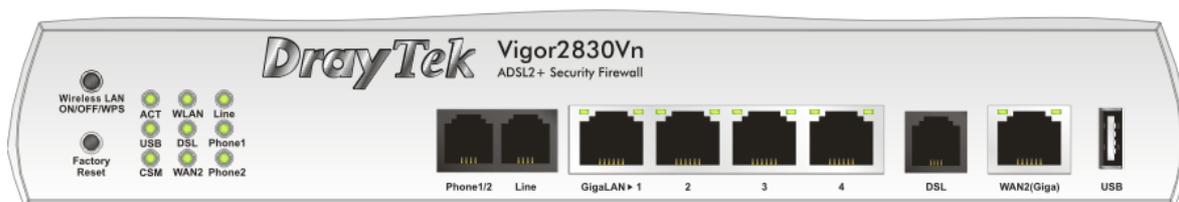


LED	Status	Explanation	
ACT (Activity)	Blinking	The router is powered on and running normally.	
	Off	The router is powered off.	
USB	On	USB device is connected and ready for use.	
	Blinking	The data is transmitting.	
CSM	On	The profile(s) of CSM (Content Security Management) for IM/P2P, URL/Web Content Filter application can be enabled from Firewall >>General Setup . (Such profile must be established under CSM menu).	
WLAN	On	Wireless access point is ready.	
	Blinking	It will blink slowly while wireless traffic goes through. ACT and WLAN LEDs blink quickly and simultaneously when WPS is working, and will return to normal condition after two minutes. (You need to setup WPS within 2 minutes.)	
DSL	On	The router is ready to access Internet through DSL link.	
	Blinking	Slowly: The DSL connection is ready. Quickly: The connection is training.	
WAN2	On	The WAN2 connection is ready.	
	Blinking	It will blink while transmitting data.	
DoS	On	The DoS/DDoS function is active.	
	Blinking	It will blink while detecting an attack.	
VPN	On	The VPN tunnel is active.	
QoS	On	The QoS function is active.	
<i>LED on Connector</i>			
GigaLAN 1/2/3/4	Left LED (Green)	On	The port is connected.
		Off	The port is disconnected.
		Blinking	The data is transmitting.
	Right LED (Green)	On	The port is connected with 1000Mbps.
		Off	The port is disconnected with 10/100Mbps when left LED is on.
		Blinking	The data is transmitting.
WAN2 (Giga)	Left LED (Green)	On	The port is connected.
		Off	The port is disconnected.
		Blinking	The data is transmitting.
	Right LED (Green)	On	The port is connected with 1000Mbps.
		Off	The port is disconnected with 10/100Mbps when left LED is on.
		Blinking	The data is transmitting.



Interface	Description
Wireless LAN ON/OFF/WPS	Press "Wireless LAN ON/OFF/WPS" button once to wait for client device making network connection through WPS. Press "Wireless LAN ON/OFF/WPS" button twice to enable (WLAN LED on) or disable (WLAN LED off) wireless connection.
Factory Reset	Restore the default settings. Usage: Turn on the router (ACT LED is blinking). Press the hole and keep for more than 5 seconds. When you see the ACT LED begins to blink rapidly than usual, release the button. Then the router will restart with the factory default configuration.
GigaLAN (1-4)	Connecters for local network devices.
DSL	Connector for accessing the Internet through ADSL2/2+.
WAN2(Giga)	Connector for remote network devices.
USB	Connector for a USB device (for 3G USB Modem or printer).
PWR	Connector for a power adapter.
ON/OFF	Power Switch.

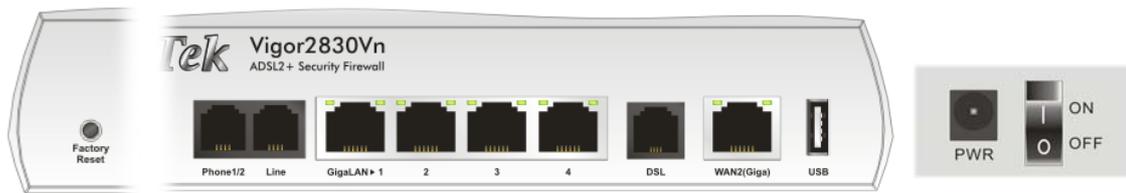
1.1.3 For Vigor2830Vn



LED	Status	Explanation
ACT (Activity)	Blinking	The router is powered on and running normally.
	Off	The router is powered off.
USB	On	USB device is connected and ready for use.
	Blinking	The data is transmitting.
CSM	On	The profile(s) of CSM (Content Security Management) for IM/P2P, URL/Web Content Filter application can be enabled from Firewall >>General Setup . (Such profile must be established under CSM menu).
WLAN	On	Wireless access point is ready.
	Blinking	It will blink slowly while wireless traffic goes through. ACT and WLAN LEDs blink quickly and simultaneously when WPS is working, and will return to normal condition after two minutes. (You need to setup WPS within 2 minutes.)
DSL	On	The router is ready to access Internet through DSL link.
	Blinking	Slowly: The DSL connection is ready. Quickly: The connection is training.
WAN2	On	The WAN2 connection is ready.
	Blinking	It will blink while transmitting data.
Line	On	A PSTN phone call comes (in and out). However, when the phone call is disconnected, the LED will be off.
	Off	There is no PSTN phone call.
Phone 1/2	On	The phone connected to this port is off-hook.
	Off	The phone connected to this port is on-hook.
	Blinking	A phone call comes.

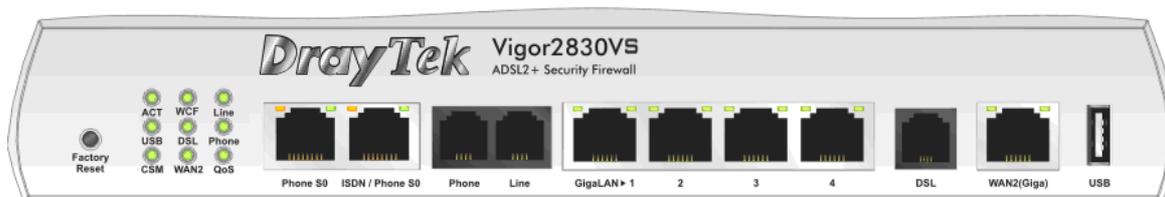
LED on Connector

GigaLAN 1/2/3/4	Left LED (Green)	On	The port is connected.
		Off	The port is disconnected.
		Blinking	The data is transmitting.
	Right LED (Green)	On	The port is connected with 1000Mbps.
		Off	The port is connected with 10/100Mbps when left LED is on.
WAN2 (Giga)	Left LED (Green)	On	The port is connected.
		Off	The port is disconnected.
		Blinking	The data is transmitting.
	Right LED (Green)	On	The port is connected with 1000Mbps.
		Off	The port is connected with 10/100Mbps when left LED is on.



Interface	Description
Wireless LAN ON/OFF/WPS	Press "Wireless LAN ON/OFF/WPS" button once to wait for client device making network connection through WPS. Press "Wireless LAN ON/OFF/WPS" button twice to enable (WLAN LED on) or disable (WLAN LED off) wireless connection.
Factory Reset	Restore the default settings. Usage: Turn on the router (ACT LED is blinking). Press the hole and keep for more than 5 seconds. When you see the ACT LED begins to blink rapidly than usual, release the button. Then the router will restart with the factory default configuration.
Phone 1/2	Connector for analog phone(s).
Line	Connector for PSTN life line.
GigaLAN (1-4)	Connectors for local network devices.
DSL	Connector for accessing the Internet through ADSL2/2+.
WAN2(Giga)	Connector for remote network devices.
USB	Connector for a USB device (for 3G USB Modem or printer).
PWR	Connector for a power adapter.
ON/OFF	Power Switch.

1.1.4 For Vigor2830VS



LED	Status	Explanation
ACT (Activity)	Blinking	The router is powered on and running normally.
	Off	The router is powered off.
USB	On	A USB device is connected and active.
	Blinking	The data is transmitting.
CSM	On	The profile of CSM (Content Security Management) for IM/P2P application is enabled from Firewall >> General Setup . (Such profile is established under CSM menu).
WCF	On	The Web Content Filter is active. (It is enabled from Firewall >> Web Content Filter and the web content filter profile is established under CSM menu.)
DSL	On	The router is ready to access Internet through DSL link.
	Blinking	Slowly: The modem is ready. Quickly: The connection is training.
WAN 2	On	The WAN1 or WAN2 connection is ready.
	Blinking	It will blink while transmitting data.
Phone	On	The phone connected to this port is off-hook.
	Off	The phone connected to this port is on-hook.
	Blinking	A phone call comes.
Line	On	A PSTN phone call comes (in and out). However, when the phone call is disconnected, the LED will be off about six seconds later.
	Off	There is no PSTN phone call.
Phone	On	The phone connected to this port is off-hook.
	Off	The phone connected to this port is on-hook.
	Blinking	A phone call comes.
QoS	On	The QoS function is active.

LED on Connector

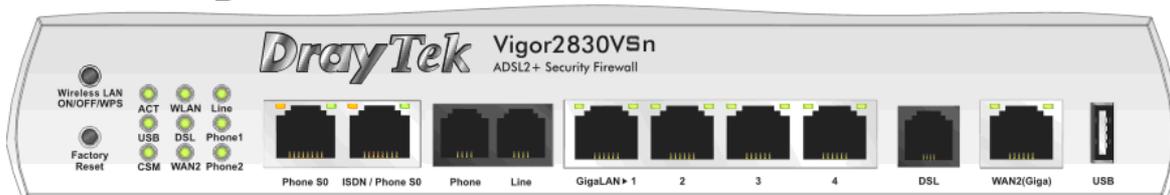
Phone S0	Left LED (Orange)	On	ISDN NT (ISDN S0 intern) mode is active and an ISDN phone adapter is connected.
		Blinking	ISDN NT (ISDN S0 intern) mode is active and an ISDN phone adapter is not connected.
	Right LED (Green)	On	A phone has been connected. If not, green LED will be off.
		Blinking	An ISDN phone is off-hook or a phone call comes.
ISDN/Phone S0	Left LED (Orange)	On	ISDN NT (ISDN S0 intern) mode is active configured from VoIP>>Phone Settings and an ISDN phone adapter is connected.
		Blinking	ISDN NT (ISDN S0 intern) mode configured from VoIP>>Phone Settings is active and an ISDN phone adapter is not connected.
		Off	It means ISDN TE mode is active which is configured from VoIP>>Phone Settings .
	Right LED	On	A phone adapter with phone set has been connected

	(Green)		(ISDN S0 intern mode) or ISDN line has been connected (ISDN S0 extern mode). It will be off if there is nothing connected.
		Blinking	In ISDN NT (ISDN S0 intern) mode, it means an ISDN phone is off-hook or a phone call comes. In ISDN TE mode, it means data, fax or voice (phone call) is transmitting.
LAN 1(Giga)	Left LED (Green)	On	The port is connected.
		Off	The port is disconnected.
		Blinking	The data is transmitting.
	Right LED (Green)	On	The port is connected with 1000Mbps.
		Off	The port is connected with 10/100Mbps.
	LAN 2/3/4	Left LED (Green)	On
Off			The port is disconnected.
Blinking			The data is transmitting.
Right LED (Green)		On	The port is connected with 100Mbps.
		Off	The port is connected with 10Mbps.
WAN2 (Giga)		Left LED (Green)	On
	Off		The port is disconnected.
	Blinking		The data is transmitting.
	Right LED (Green)	On	The port is connected with 1000Mbps.
		Off	The port is connected with 10/100Mbps when left LED is on.



Interface	Description
Factory Reset	Restore the default settings. Usage: Turn on the router (ACT LED is blinking). Press the hole and keep for more than 5 seconds. When you see the ACT LED begins to blink rapidly than usual, release the button. Then the router will restart with the factory default configuration.
Phone S0	Connector for ISDN phone(s) only via ISDN phone adapter. Do not connect any other device to such port or connect ISDN line, otherwise the router might be damaged.
ISDN/Phone S0	Connector for ISDN line or ISDN phone adapter in particular condition. Refer to section 2.2 for more details.
Phone	Connector for PSTN phone.
Line	Connector for PSTN life line.
LAN (1-4)	Connecters for local networked devices.
DSL	Connector for accessing the Internet through ADSL2/2+.
WAN2(Giga)	Connector for remote networked devices.
USB	Connector for a USB device (for 3G USB Modem or printer).
PWR	Connector for a power adapter.
ON/OFF	Power Switch.

1.1.6 For Vigor2830VSn



LED	Status	Explanation	
ACT (Activity)	Blinking	The router is powered on and running normally.	
	Off	The router is powered off.	
USB	On	A USB device is connected and active.	
	Blinking	The data is transmitting.	
CSM	On	The profile of CSM (Content Security Management) for IM/P2P application is enabled from Firewall >> General Setup . (Such profile is established under CSM menu).	
WLAN	On	Wireless access point is ready.	
	Blinking	It will blink while wireless traffic goes through. If ACT and WLAN LEDs blink simultaneously when WPS is working, and it will return to normal condition after two minutes. (You need to setup WPS within 2 minutes.)	
DSL	On	The router is ready to access Internet through DSL link.	
	Blinking	Slowly: The modem is ready. Quickly: The connection is training.	
WAN 2	On	The WAN1 or WAN2 connection is ready.	
	Blinking	It will blink while transmitting data.	
Line	On	A PSTN phone call comes (in and out). However, when the phone call is disconnected, the LED will be off about six seconds later.	
	Off	There is no PSTN phone call.	
Phone	On	The phone connected to this port is off-hook.	
	Off	The phone connected to this port is on-hook.	
	Blinking	A phone call comes.	
QoS	On	The QoS function is active.	
<i>LED on Connector</i>			
Phone S0	Left LED (Orange)	On	ISDN NT (ISDN S0 intern) mode is active and an ISDN phone adapter is connected.
		Blinking	ISDN NT (ISDN S0 intern) mode is active and an ISDN phone adapter is not connected.
	Right LED (Green)	On	A phone has been connected. If not, green LED will be off.
		Blinking	An ISDN phone is off-hook or a phone call comes.
ISDN/Phone S0	Left LED (Orange)	On	ISDN NT (ISDN S0 intern) mode is active configured from VoIP>>Phone Settings and an ISDN phone adapter is connected.
		Blinking	ISDN NT (ISDN S0 intern) mode configured from VoIP>>Phone Settings is active and an ISDN phone adapter is not connected.
		Off	It means ISDN TE mode is active which is configured from VoIP>>Phone Settings .
	Right LED (Green)	On	A phone adapter with phone set has been connected (ISDN S0 intern mode) or ISDN line has been

			connected (ISDN S0 extern mode). It will be off if there is nothing connected.
		Blinking	In ISDN NT (ISDN S0 intern) mode, it means an ISDN phone is off-hook or a phone call comes. In ISDN TE mode, it means data, fax or voice (phone call) is transmitting.
LAN 1(Giga)	Left LED (Green)	On	The port is connected.
		Off	The port is disconnected.
		Blinking	The data is transmitting.
	Right LED (Green)	On	The port is connected with 1000Mbps.
Off		The port is connected with 10/100Mbps.	
LAN 2/3/4	Left LED (Green)	On	The port is connected.
		Off	The port is disconnected.
		Blinking	The data is transmitting.
	Right LED (Green)	On	The port is connected with 100Mbps.
		Off	The port is connected with 10Mbps.
WAN2 (Giga)	Left LED (Green)	On	The port is connected.
		Off	The port is disconnected.
		Blinking	The data is transmitting.
	Right LED (Green)	On	The port is connected with 1000Mbps.
		Off	The port is connected with 10/100Mbps when left LED is on.

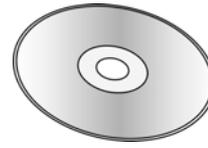


Interface	Description
Wireless LAN ON/OFF/WPS	Press "Wireless LAN ON/OFF/WPS" button for 2 seconds to wait for client device making network connection through WPS. Press "Wireless LAN ON/OFF/WPS" button once to enable (WLAN LED on) or disable (WLAN LED off) wireless connection.
Factory Reset	Restore the default settings. Usage: Turn on the router (ACT LED is blinking). Press the hole and keep for more than 5 seconds. When you see the ACT LED begins to blink rapidly than usual, release the button. Then the router will restart with the factory default configuration.
Phone S0	Connector for ISDN phone(s) only via ISDN phone adapter. Do not connect any other device to such port or connect ISDN line, otherwise the router might be damaged.
ISDN/Phone S0	Connector for ISDN line or ISDN phone adapter in particular condition. Refer to section 2.2 for more details.
Phone	Connector for PSTN phone.
Line	Connector for PSTN life line.
LAN (1-4)	Connectors for local networked devices.
DSL	Connector for accessing the Internet through ADSL2/2+.
WAN 2	Connector for remote networked devices.
USB	Connector for a USB device (for 3G USB Modem or printer).
PWR	Connector for a power adapter.
ON/OFF	Power Switch.

1.2 Package Content



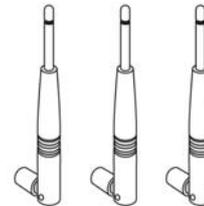
1 Quick Start Guide



2 CD

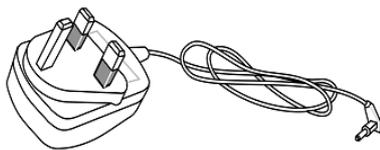


3 RJ-45 Cable (Ethernet)

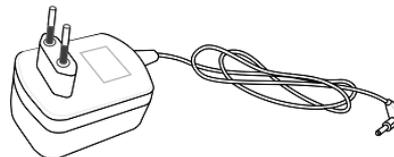


4 Antenna (n models)

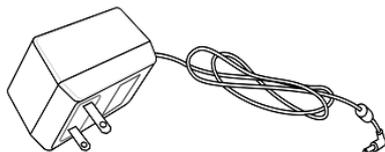
5 The type of the power adapter depends on the country that the router will be installed:



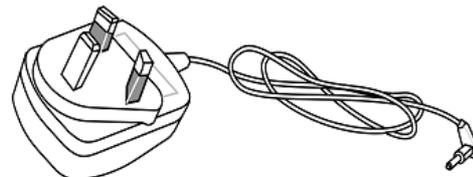
UK-type Power Adapter



EU-type Power Adapter



USA/Taiwan-type Power Adapter



AU/NZ-type Power Adapter

* The maximum power consumption is *20 Watt*.

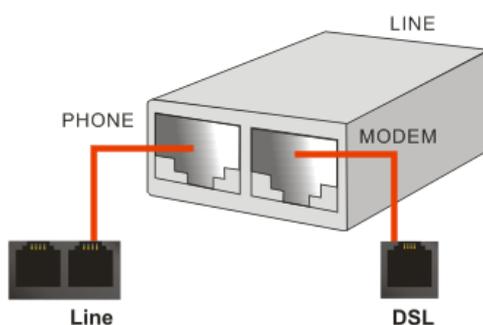
2. Installing Your Router

This section will guide you to install the router through hardware connection and configure the router's settings through web browser.

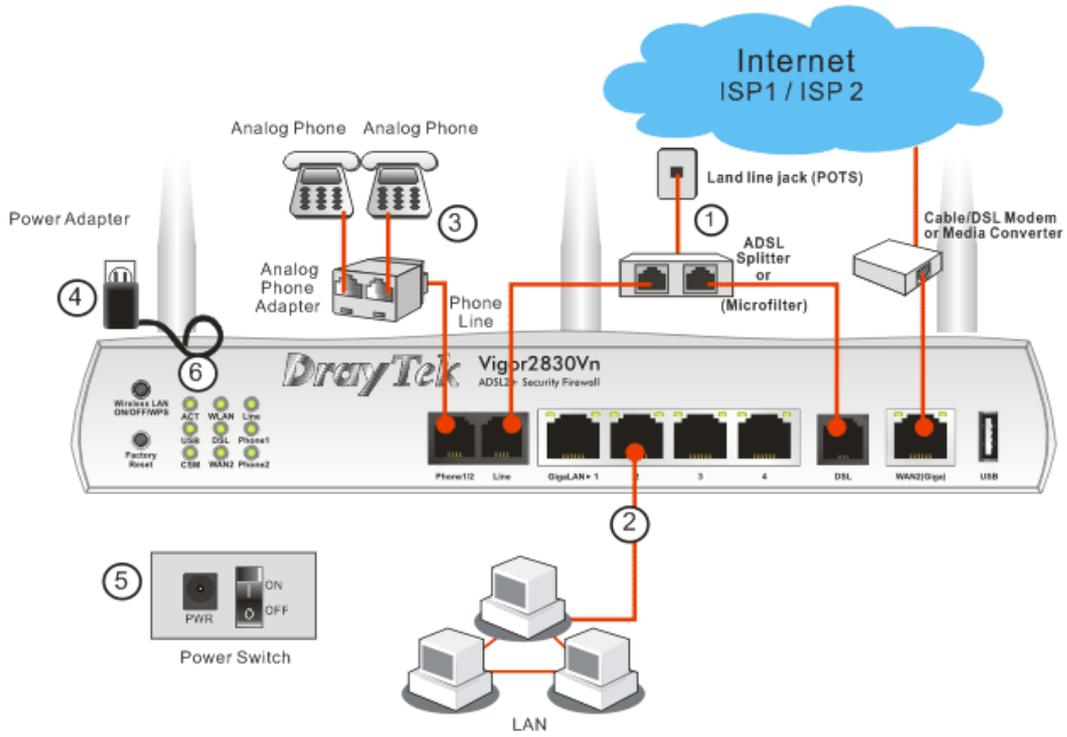
2.1 Hardware Installation

Before starting to configure the router, you have to connect your devices correctly.

1. Connect the ADSL interface to the external ADSL splitter with an ADSL line cable for all models. For Vigor2830Vn, also connect Line interface to external ADSL splitter.

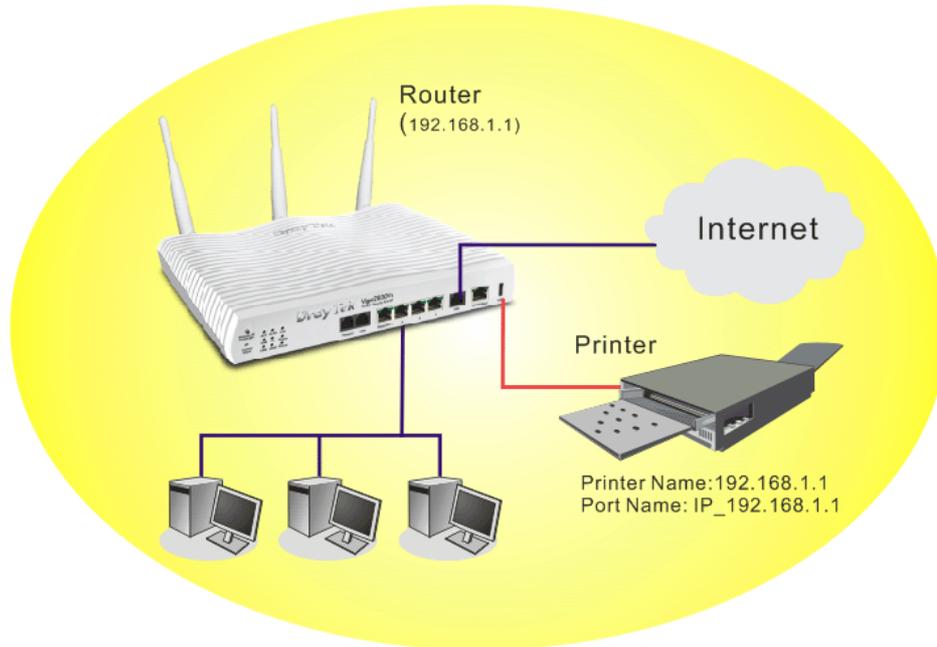


2. Connect one end of an Ethernet cable (RJ-45) to one of the **LAN** ports of the router and the other end of the cable (RJ-45) into the Ethernet port on your computer.
3. Connect the telephone set with phone lines (for using VoIP function). For the model without phone ports, skip this step.
4. Connect one end of the power adapter to the router's power port on the rear panel, and the other side into a wall outlet.
5. Power on the device by pressing down the power switch on the rear panel.
6. The system starts to initiate. After completing the system test, the **ACT** LED will light up and start blinking.
(For the hardware connection, we take "Vn" model as an example.)



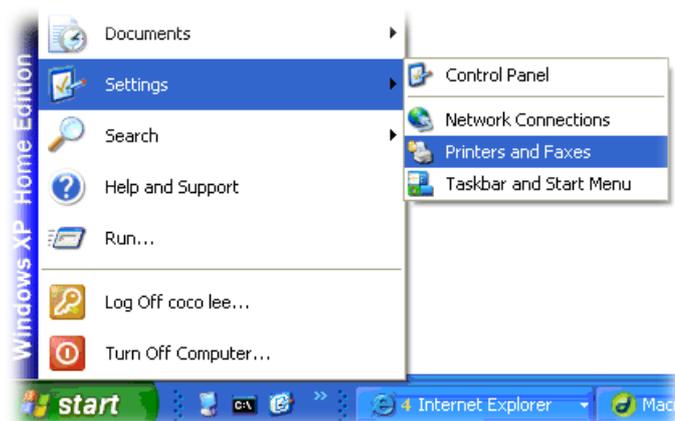
2.2 Printer Installation

You can install a printer onto the router for sharing printing. All the PCs connected this router can print documents via the router. The example provided here is made based on Windows XP/2000. For Windows 98/SE/Vista, please visit www.draytek.com.

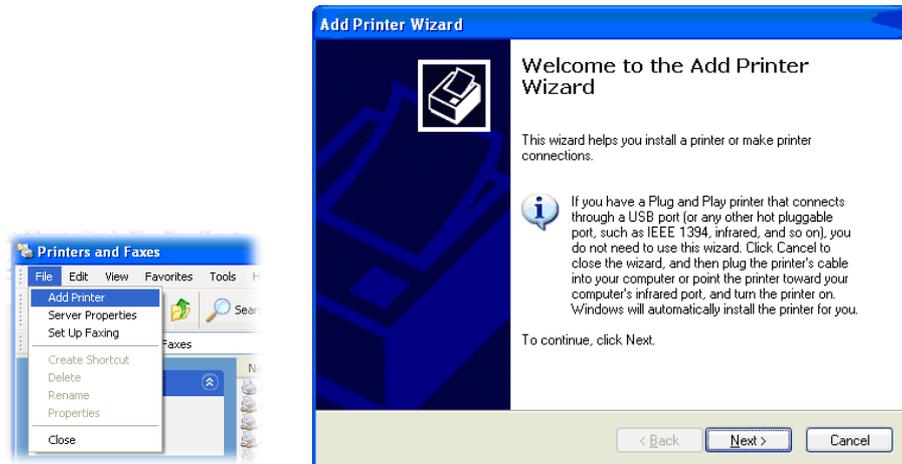


Before using it, please follow the steps below to configure settings for connected computers (or wireless clients).

1. Connect the printer with the router through USB port.
2. Open **Start->Settings-> Printers and Faxes**.



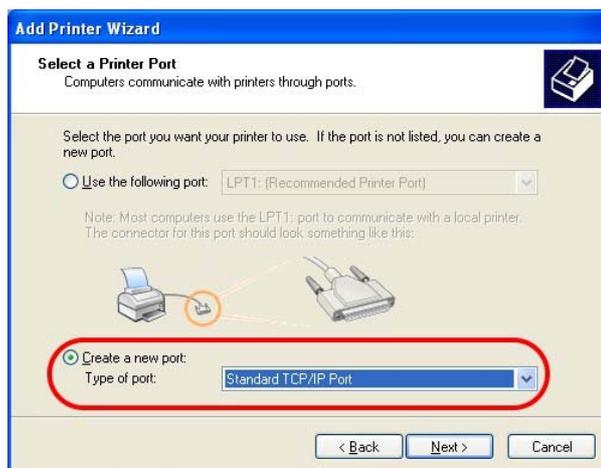
3. Open **File->Add a New Computer**. A welcome dialog will appear. Please click **Next**.



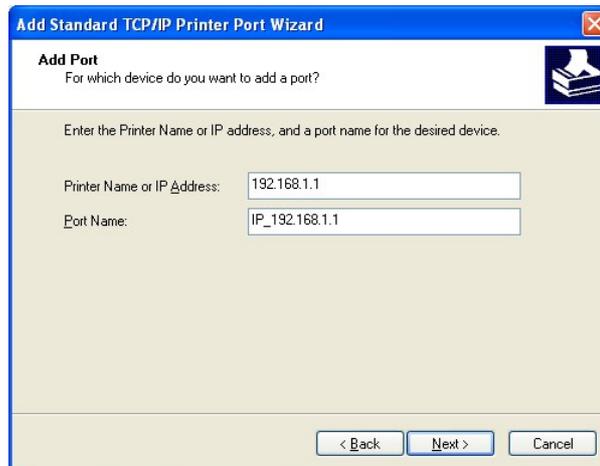
4. Click **Local printer attached to this computer** and click **Next**.



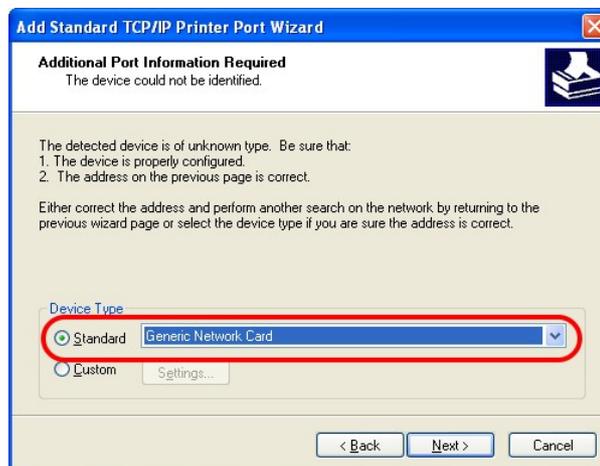
5. In this dialog, choose **Create a new port Type of port** and use the drop down list to select **Standard TCP/IP Port**. Click **Next**.



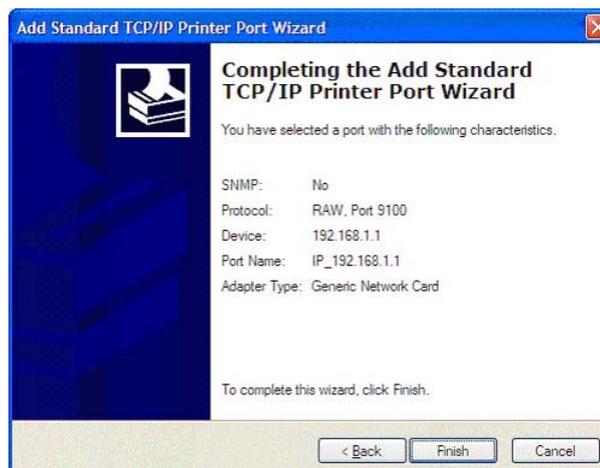
6. In the following dialog, type **192.168.1.1** (router's LAN IP) in the field of **Printer Name or IP Address** and type **IP_192.168.1.1** as the port name. Then, click **Next**.



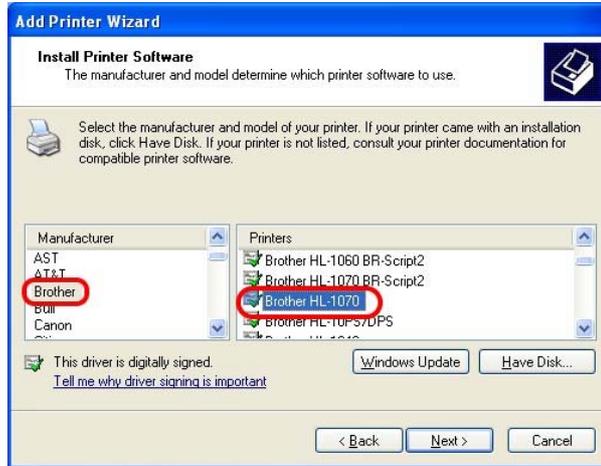
7. Click **Standard** and choose **Generic Network Card**.



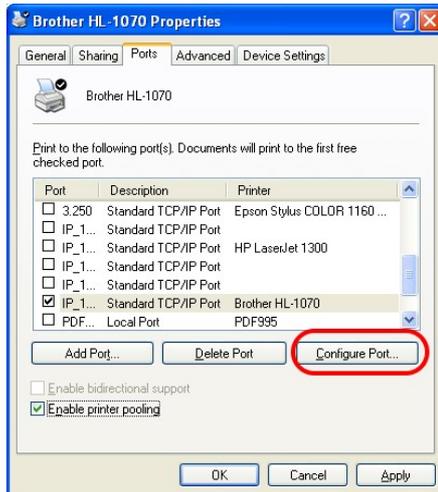
8. Then, in the following dialog, click **Finish**.



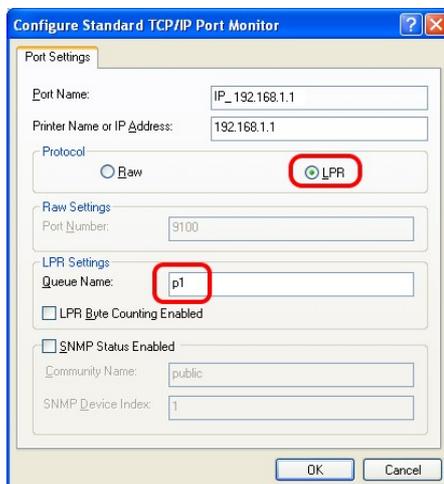
- Now, your system will ask you to choose right name of the printer that you installed onto the router. Such step can make correct driver loaded onto your PC. When you finish the selection, click **Next**.



- For the final stage, you need to go back to **Control Panel-> Printers** and edit the property of the new printer you have added.



- Select "**LPR**" on Protocol, type **p1** (number 1) as Queue Name. Then click **OK**. Next please refer to the red rectangle for choosing the correct protocol and LPR name.



The printer can be used for printing now. Most of the printers with different manufacturers are compatible with vigor router.

Note 1: Some printers with the fax/scanning or other additional functions are not supported. If you do not know whether your printer is supported or not, please visit www.draytek.com to find out the printer list. Open **Support >FAQ**; find out the link of **Printer Server** and click it; then click the **What types of printers are compatible with Vigor router?** link.

Home > Support > FAQ

FAQ - Basic

01. What are the differences among these firmware file formats ?
02. How could I get the telnet command for routers ?
03. How can I backup/restore my configuration settings ?
04. How do I reset/clear the router's password ?
05. How to bring back my router to its default value ?
06. How do I tell the type of my Vigor Router is AnnexA or AnnexB? (For ADSL model only)
07. Ways for firmware upgrade.
08. Why is SNMP removed in firmware 2.3.6 and above for Vigor2200 Series routers?
09. I failed to upgrade Vigor Router's firmware from my Mac machine constantly, what should I do?
10. How to upgrade firmware of Vigor Router remotely ?

FAQ

- Basic
- Advanced
- VPN
- DHCP
- Wireless
- VoIP
- QoS
- ISDN
- Firewall / IP Filter
- Printer Server
- USB ISDN TA
- USB

FAQ - Printer Server

01. How do I configure LPR printing on Windows2000/XP ?
02. How do I configure LPR printing on Windows98/Me ?
03. How do I configure LPR printing on Linux boxes ?
04. Why there are some strange print-out when I try to print my documents through Vigor210 4P / 2300's print server?
05. **What types of printers are compatible with Vigor router?**
06. What are the limitations in the USB Printer Port of Vigor Router ?
07. What is the printing buffer size of Vigor Router ?
08. How do I configure LPR printing on Mac OSX ?
09. How do I configure LPR printing on My Windows Vista ?

Note 2: Vigor router supports printing request from computers via LAN ports but not WAN port.

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3. Configuring Web Pages

To access Internet, please finish basic configuration after completing the hardware installation.

3.1 Accessing Web Page

1. Make sure your PC connects to the router correctly.



Notice: You may either simply set up your computer to get IP dynamically from the router or set up the IP address of the computer to be the same subnet as **the default IP address of Vigor router 192.168.1.1**. For the detailed information, please refer to the later section - Trouble Shooting of the guide.

2. Open a web browser on your PC and type **http://192.168.1.1**. The following window will be open to ask for username and password.

Username

Password

Login

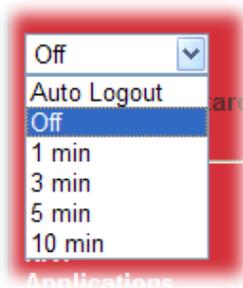
Copyright©, DrayTek Corp. All Rights Reserved. **DrayTek**

3. For user mode, do not type any word on the window and click **Login** for the simple web pages for configuration. Yet, for admin mode, please type “admin/admin” on Username/Password and click **Login** for full configuration.



Notice: If you fail to access to the web configuration, please go to “Trouble Shooting” for detecting and solving your problem.

4. The web page can be logged out according to the chosen condition. The default setting is **Auto Logout**, which means the web configuration system will logout after five minutes without any operation. Change the setting for your necessity.



5. Now, the **Main Screen** will pop up.

3.2 Basic Configuration

The **Quick Start Wizard** is designed for you to easily set up your router for Internet access. You can directly access the **Quick Start Wizard** via Web Configurator.

1. Open a web browser on your PC and type **http://192.168.1.1**. The system will ask you to type username/password. The displayed web pages will change according to the username and password typed. Here we take **simple web pages** for example. So, do not type any word on the window and click **Login**.



Notice: For advanced configuration (admin mode), please refer to User's Guide for more detailed information.

2. Now, the **Main Screen** for user operation will appear. Click **Quick Start Wizard**.

LAN					
MAC Address	1st IP Address	1st Subnet Mask	DHCP Server	DNS	
LAN 00-50-7F-00-00-00	192.168.1.1	255.255.255.0	Yes	168.95.1.1	

Wireless LAN				
MAC Address	Frequency	Domain	Firmware Version	SSID
00-50-7F-00-00-00	Europe		"2.2.0.7"	DrayTek

WAN					
	Link Status	MAC Address	Connection	IP Address	Default Gateway
WAN1	Disconnected	00-50-7F-00-00-01	PPPoE	---	---
WAN2	Connected	00-50-7F-00-00-02	Static IP	172.16.3.102	172.16.1.1
WAN3	Disconnected	00-50-7F-00-00-03	---	---	---

Note: The home page will change slightly in accordance with the router model you have.

3. Enter the login password on the field of **New Password** and retype it on the field of **Confirm Password**. Then click **Next** to continue.

Quick Start Wizard

Enter login password

Please enter an alpha-numeric string as your **Password** (Max 23 characters).

Old Password

New Password

Confirm Password

< Back

Next >

Finish

Cancel

4. On the next page as shown below, please select the WAN interface that you use. If DSL interface is used, please choose WAN1; if Ethernet interface is used, please choose WAN2; if 3G USB modem is used, please choose WAN3. Then click **Next** for next step.

Quick Start Wizard

WAN Interface

WAN Interface:	WAN1
Display Name:	
Physical Mode:	ADSL
Physical Type:	Auto negotiation

< Back Next > Finish Cancel

WAN1, WAN2 and WAN3 will bring up different configuration page. Refer to the following for detailed information.

For WAN1

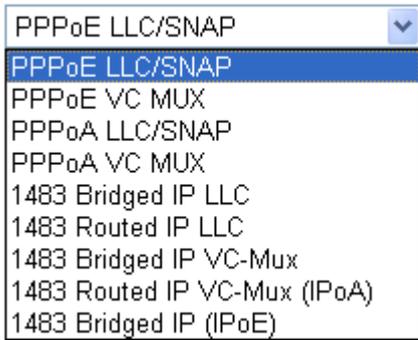
Choose WAN1 and click **Next** to display the following page. Please select the appropriate Internet access type **according to the information from your ISP**. For example, you should select PPPoE mode if the ISP provides you PPPoE interface. Then click **Next** for next step.

Quick Start Wizard

Connect to Internet

WAN 1	
VPI	0 Auto detect
VCI	33
Protocol / Encapsulation	PPPoE LLC/SNAP
Fixed IP	<input type="radio"/> Yes <input checked="" type="radio"/> No(Dynamic IP)
IP Address	
Subnet Mask	
Default Gateway	
Primary DNS	
Second DNS	

< Back Next > Finish Cancel



PPPoE/PPPoA: if you click PPPoE or PPPoA as the protocol, please manually enter the Username/Password provided by your ISP. Then click **Next**.

Quick Start Wizard

Set PPPoE / PPPoA

WAN 1

User Name	<input type="text" value="84005755@hinet.net"/>
Password	<input type="password" value="*****"/>
Confirm Password	<input type="password" value="*****"/>

1483 Bridged IP /1483 Routed IP: if you choose 1483 Bridged IP / 1483 Routed IP as the protocol, you will get the following page. Please type in the IP address information originally provided by your ISP. Then click **Next** for next step.

Quick Start Wizard

Connect to Internet

WAN 1	
VPI	<input type="text" value="0"/> <input type="button" value="Auto detect"/>
VCI	<input type="text" value="33"/>
Protocol / Encapsulation	<input type="text" value="1483 Routed IP LLC"/>
Fixed IP	<input type="radio"/> Yes <input checked="" type="radio"/> No(Dynamic IP)
IP Address	<input type="text"/>
Subnet Mask	<input type="text"/>
Default Gateway	<input type="text"/>
Primary DNS	<input type="text" value="168.95.1.1"/>
Second DNS	<input type="text" value="168.95.1.10"/>

Now you can see the following screen. It indicates that the setup is complete. Different types of connection modes will have different summary. Click **Finish** and then restart the router. Afterward, you will enjoy surfing on the Internet.

Quick Start Wizard

Please confirm your settings:

WAN Interface:	WAN1
Physical Mode:	ADSL
Physical Type:	Auto negotiation
VPI:	0
VCI:	33
Protocol / Encapsulation:	1483 Route LLC
Fixed IP:	No
Primary DNS:	168.95.1.1
Secondary DNS:	168.95.1.10

For WAN2

If you choose WAN2, you have to choose physical mode and specify physical type. Then, click **Next**.

Quick Start Wizard

WAN Interface

WAN Interface:	WAN2
Display Name:	
Physical Mode:	Ethernet
Physical Type:	Auto negotiation

- Auto negotiation
- 10M half duplex
- 10M full duplex
- 100M half duplex
- 100M full duplex

< Back Next > Finish Cancel

On the next page as shown below, please select the appropriate Internet access type according to the information from your ISP. For example, you should select PPPoE mode if the ISP provides you PPPoE interface. Then click **Next** for next step.

Quick Start Wizard

Connect to Internet

WAN 2

Select one of the following Internet Access types provided by your ISP.

- PPPoE
- PPTP
- L2TP
- Static IP
- DHCP

< Back Next > Finish Cancel

PPPoE: if you click PPPoE as the protocol, please manually enter the Username/Password provided by your ISP. Then click **Next**.

Quick Start Wizard

PPPoE Client Mode

WAN 2
Enter the user name and password provided by your ISP.

User Name	<input type="text" value="84005657@hinet.net"/>
Password	<input type="password" value="••••"/>
Confirm Password	<input type="password" value="••••"/>

PPTP/L2TP: if you click PPTP/L2TP, you will get the following page. Please type in all the information originally provided by your ISP. Then click **Next** for next step.

Quick Start Wizard

L2TP Client Mode

WAN 2
Enter the user name, password, WAN IP configuration and L2TP server IP provided by your ISP.

User Name	<input type="text" value="test"/>
Password	<input type="password" value="••••"/>
Confirm Password	<input type="password" value="••••"/>
WAN IP Configuration	<input checked="" type="radio"/> Obtain an IP address automatically <input type="radio"/> Specify an IP address
IP Address	<input type="text"/>
Subnet Mask	<input type="text"/>
Gateway	<input type="text" value="undefined"/>
Primary DNS	<input type="text"/>
Second DNS	<input type="text"/>
L2TP Server	<input type="text"/>

Static IP: if you click Static IP, you will get the following page. Please type in the IP address information originally provided by your ISP. Then click **Next** for next step.

Quick Start Wizard

Static IP Client Mode

WAN 2
Enter the Static IP configuration provided by your ISP.

WAN IP	<input type="text" value="172.16.3.102"/>
Subnet Mask	<input type="text" value="255.255.0.0"/>
Gateway	<input type="text" value="172.16.1.1"/>
Primary DNS	<input type="text" value="168.95.1.1"/>
Secondary DNS	<input type="text"/> (optional)

DHCP: if you click DHCP, you will get the following page. Simply click **Next** to continue.

Quick Start Wizard

DHCP Client Mode

WAN 2
If your ISP requires you to enter a specific host name or specific MAC address, please enter it in.

Host Name	<input type="text"/> (optional)
MAC	<input type="text" value="00"/> - <input type="text" value="50"/> - <input type="text" value="7F"/> - <input type="text" value="00"/> - <input type="text" value="00"/> - <input type="text" value="02"/> (optional)

Now you can see the following screen. It indicates that the setup is complete. Different types of connection modes will have different summary. Click **Finish** and then restart the router. Afterward, you will enjoy surfing on the Internet.

Quick Start Wizard

Please confirm your settings:

WAN Interface:	WAN2
Physical Mode:	Ethernet
Physical Type:	Auto negotiation
Internet Access:	DHCP

Click **Back** to modify changes if necessary. Otherwise, click **Finish** to save the current settings and restart the Vigor router.

< Back

Next >

Finish

Cancel

3.3 Wireless Configuration



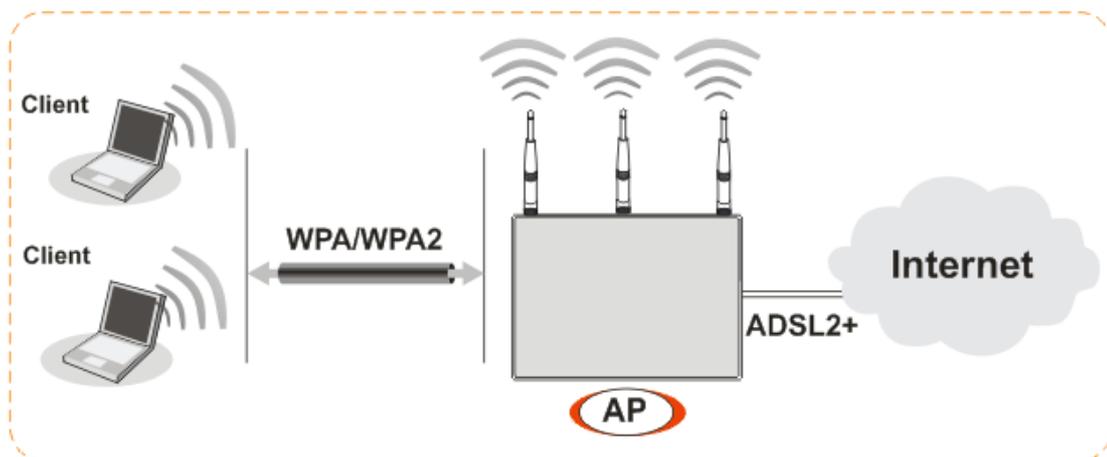
For the user of Vigor2830, please skip this section.

For operating Vigor2830n well, it is necessary for you to set the wireless LAN settings for using wireless function. Please read the following section carefully for configuring the settings for this router.

(The default value of Frequency Domain was set by factory depends on the reselling region.)

3.3.1 Basic Wireless LAN Concept

In an Infrastructure Mode of wireless network, Vigor wireless router plays a role as an **Access Point (AP)** connecting to lots of wireless clients or Stations (STA). All the STAs (clients) will share the same Internet connection with other wired hosts via Vigor wireless router.



3.3.2 General Setup

1. On the **Wireless LAN** group, select **General Setup**. The following page will be shown.

Wireless LAN >> General Setup

General Setting (IEEE 802.11)

Enable Wireless LAN

Mode : Mixed(11b+11g+11n)

	Enable	Hide SSID	SSID	Member	VPN
1	<input type="checkbox"/>	<input type="checkbox"/>	DrayTek	<input type="checkbox"/>	<input type="checkbox"/>
2	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
3	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
4	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>

Isolate Member: Wireless clients (stations) with the same SSID cannot access for each other.

Channel: Channel 6, 2437MHz Long Preamble:

Long Preamble: necessary for some old 802.11 b devices only(lower performance)

Packet-OVERDRIVE™

Tx Burst

Note:
The same technology must also be supported in clients to boost WLAN performance.

Rate Control	Enable	Upload	Download
SSID 1	<input type="checkbox"/>	30000 kbps	30000 kbps
SSID 2	<input type="checkbox"/>	30000 kbps	30000 kbps
SSID 3	<input type="checkbox"/>	30000 kbps	30000 kbps
SSID 4	<input type="checkbox"/>	30000 kbps	30000 kbps

Note: range 100~50,000 kbps

2. Check **Enable Wireless LAN** to enable the wireless function.
3. At present, the router can connect to IEEE802.11b, IEEE802.11g and IEEE802.11n stations simultaneously. Simply choose Mixed (11b+11g+11n) mode.
4. Type in the name of the **SSID**. The default name for SSID is **DrayTek**. We suggest you change it to a particular name for your necessity.

SSID (service set identifier) It is used to name the wireless LAN for this router, and it must have the same content in client PC/notebook wireless card(s). SSID can be any text numbers or various special characters.

Channel It is a wireless channel for the router. The default channel is 6. You can change it to an appropriate one if the selected channel is under serious interference.

3.3.3 Security Settings

1. On the **Wireless LAN** group, select **Security**.

Wireless LAN >> Security Settings

The screenshot shows the 'Security Settings' interface for a wireless LAN. At the top, there are four tabs labeled 'SSID 1', 'SSID 2', 'SSID 3', and 'SSID 4'. The 'Mode' dropdown menu is set to 'Mixed(WPA+WPA2)/PSK' and is highlighted with a red rectangular box. Below this, there is a note: 'Set up **RADIUS Server** if 802.1x is enabled.' The 'WPA:' section includes 'Encryption Mode' set to 'TKIP for WPA/AES for WPA2' and a 'Pre-Shared Key(PSK)' field with a masked password. Below that, there is a note: 'Type 8~63 ASCII character or 64 Hexadecimal digits leading by "0x", for example "cfgs01a2..." or "0x655abcd...".' The 'WEP:' section includes 'Encryption Mode' set to '64-Bit' and four radio buttons for 'Key 1', 'Key 2', 'Key 3', and 'Key 4', each with a corresponding masked password field. At the bottom, there are 'OK' and 'Cancel' buttons.

2. The default security mode is **Mixed (WPA+WPA2)/PSK**. Default Pre-Shared Key (PSK) is provided and stated on the label pasted on the bottom of the router. For the wireless client who wants to access into Internet through such router, please input the default PSK value for connection.

Disable	Turn off the encryption mechanism. For the security of your router, please select any one of the encryption mode here.
WEP	Accepts only WEP clients and the encryption key should be entered in WEP Key.
WPA/PSK	Accepts only WPA clients and the encryption key should be entered in PSK.
WPA2/PSK	Accepts only WPA2 clients and the encryption key should be entered in PSK.
Mixed (WPA+WPA2)/PSK	Accepts WPA and WPA2 clients, and the encryption key should be entered in PSK.

3. For **WPA** encryption, type in 8~63 ASCII characters or 64 Hexadecimal digits leading by 0x, for example "0123456789ABCD...." or "0x321253abcde....." on the field of **Pre-Shared Key (PSK)**. WPA encrypts each frame transmitted from the radio using the Pre-Shared Key (PSK) which entered from this panel.
4. As to **WEP** encryption, select 64-bit or 128-bit as the encryption mode. For 64bits WEP key, type in 5 ASCII characters or 10 hexadecimal digitals leading by 0x, for example, ABCDE or 0x4142434445. And for 128bits WEP key, type in 13 ASCII characters or 26 hexadecimal digits leading by 0x, for example, ABCDEFGHIJKLM or 0x4142434445464748494A4B4C4D. Only one WEP key can be selected and allows user to type in the characters.
5. Click **OK** to save settings.

Be aware that for the communication, all wireless devices must support the same encryption bit length and share the same key. If WEP mode is selected, only one of four preset keys can be selected at one time.

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4. Trouble Shooting

This section will guide you to solve abnormal situations if you cannot access into the Internet after installing the router and finishing the web configuration. Please follow sections below to check your basic installation status stage by stage.

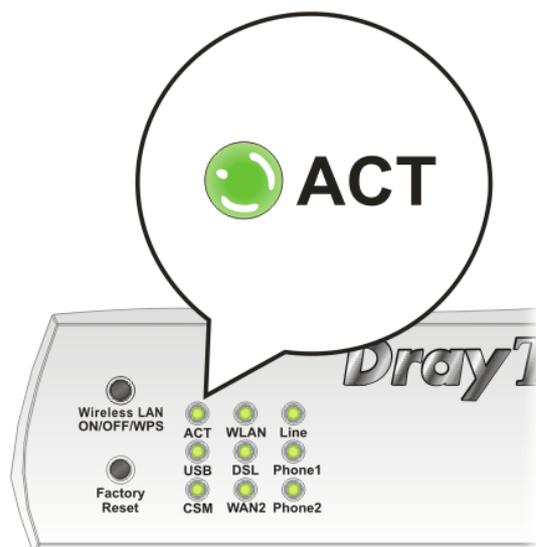
- Checking if the hardware status is OK or not.
- Checking if the network connection settings on your computer are OK or not.
- Pinging the router from your computer.
- Checking if the ISP settings are OK or not.
- Backing to factory default setting if necessary.

If all above stages are done and the router still cannot run normally, it is the time for you to contact your dealer for advanced help.

4.1 Checking If the Hardware Status Is OK or Not

Follow the steps below to verify the hardware status.

1. Check the power line and LAN cable connections. Refer to “**2.1 Hardware Installation**” for details.
2. Turn on the router. Make sure the **ACT LED** blink once per second and the correspondent **LAN LED** is bright.



3. If not, it means that there is something wrong with the hardware status. Simply back to “**2.1 Hardware Installation**” to execute the hardware installation again. And then, try again.

4.2 Checking If the Network Connection Settings on Your Computer Is OK or Not

Sometimes the link failure occurs due to the wrong network connection settings. After trying the above section, if the link is still failed, please do the steps listed below to make sure the network connection settings is OK.

For Windows

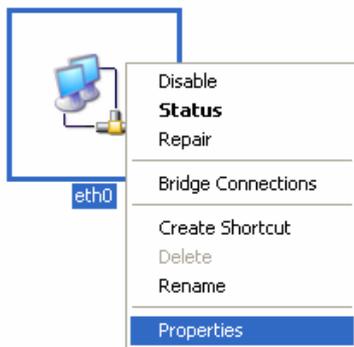


The example is based on Windows XP. As to the examples for other operation systems, please refer to the similar steps or find support notes in www.draytek.com.

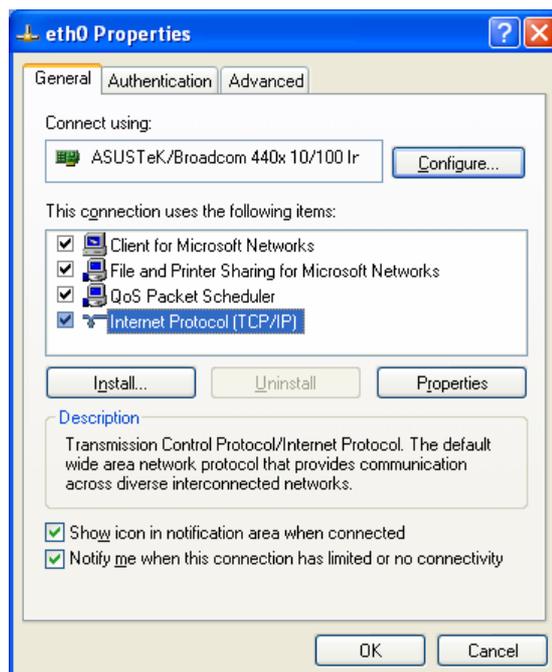
1. Go to **Control Panel** and then double-click on **Network Connections**.



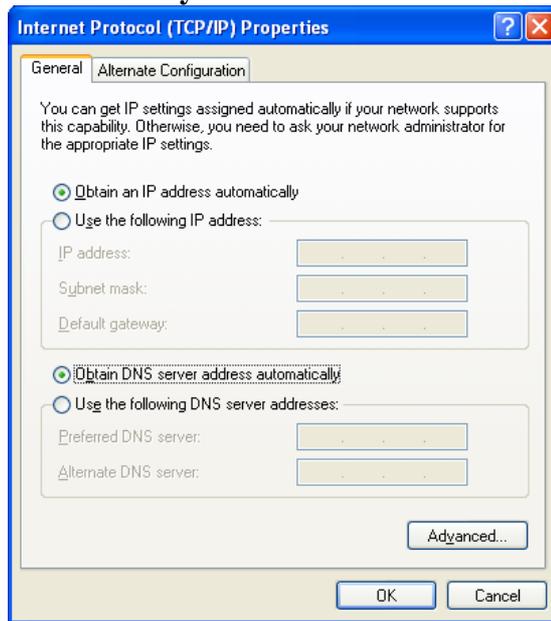
2. Right-click on **Local Area Connection** and click on **Properties**.



3. Select **Internet Protocol (TCP/IP)** and then click **Properties**.

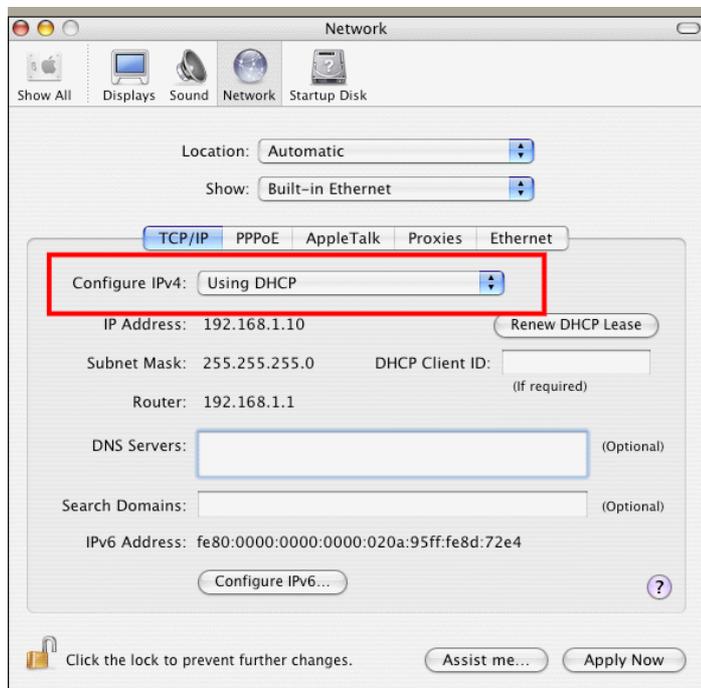


4. Select **Obtain an IP address automatically** and **Obtain DNS server address automatically**.



For MacOs

1. Double click on the current used MacOs on the desktop.
2. Open the **Application** folder and get into **Network**.
3. On the **Network** screen, select **Using DHCP** from the drop down list of Configure IPv4.



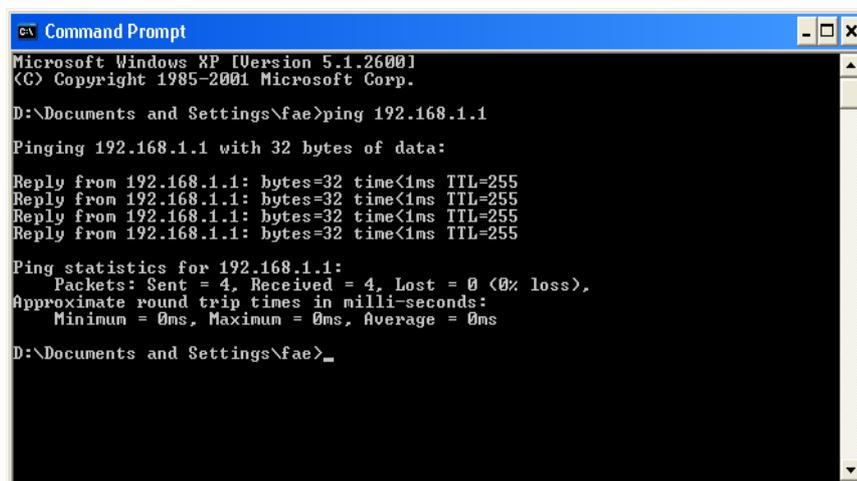
4.3 Pinging the Router from Your Computer

The default gateway IP address of the router is 192.168.1.1. For some reason, you might need to use “ping” command to check the link status of the router. **The most important thing is that the computer will receive a reply from 192.168.1.1.** If not, please check the IP address of your computer. We suggest you setting the network connection as **get IP automatically**. (Please refer to the section 4.2)

Please follow the steps below to ping the router correctly.

For Windows

1. Open the **Command Prompt** window (from **Start menu> Run**).
2. Type **command** (for Windows 95/98/ME) or **cmd** (for Windows NT/2000/XP/Vista). The DOS command dialog will appear.



```
Microsoft Windows XP [Version 5.1.2600]
(C) Copyright 1985-2001 Microsoft Corp.

D:\Documents and Settings\fae>ping 192.168.1.1

Pinging 192.168.1.1 with 32 bytes of data:

Reply from 192.168.1.1: bytes=32 time<1ms TTL=255

Ping statistics for 192.168.1.1:
    Packets: Sent = 4, Received = 4, Lost = 0 (0% loss),
    Approximate round trip times in milli-seconds:
        Minimum = 0ms, Maximum = 0ms, Average = 0ms

D:\Documents and Settings\fae>_
```

3. Type **ping 192.168.1.1** and press [Enter]. If the link is OK, the line of “**Reply from 192.168.1.1:bytes=32 time<1ms TTL=255**” will appear.
4. If the line does not appear, please check the IP address setting of your computer.

For MacOs (Terminal)

1. Double click on the current used MacOs on the desktop.
2. Open the **Application** folder and get into **Utilities**.
3. Double click **Terminal**. The Terminal window will appear.
4. Type **ping 192.168.1.1** and press [Enter]. If the link is OK, the line of “**64 bytes from 192.168.1.1: icmp_seq=0 ttl=255 time=xxxx ms**” will appear.

```

Terminal — bash — 80x24
Last login: Sat Jan 3 02:24:18 on ttty1
Welcome to Darwin!
Vigor10:~ draytek$ ping 192.168.1.1
PING 192.168.1.1 (192.168.1.1): 56 data bytes
64 bytes from 192.168.1.1: icmp_seq=0 ttl=255 time=0.755 ms
64 bytes from 192.168.1.1: icmp_seq=1 ttl=255 time=0.697 ms
64 bytes from 192.168.1.1: icmp_seq=2 ttl=255 time=0.716 ms
64 bytes from 192.168.1.1: icmp_seq=3 ttl=255 time=0.731 ms
64 bytes from 192.168.1.1: icmp_seq=4 ttl=255 time=0.72 ms
^C
--- 192.168.1.1 ping statistics ---
5 packets transmitted, 5 packets received, 0% packet loss
round-trip min/avg/max = 0.697/0.723/0.755 ms
Vigor10:~ draytek$ █

```

4.4 Checking If the ISP Settings are OK or Not

Open **WAN >> Internet Access** page and then check whether the ISP settings are set correctly. Click **Details Page** of WAN1/WAN2/WAN3 to review the settings that you configured previously.

WAN >> Internet Access

Internet Access

Index	Display Name	Physical Mode	Access Mode	
WAN1		ADSL	PPPoE / PPPoA	Details Page
WAN2		Ethernet	None	Details Page
WAN3		USB	None	Details Page

4.5 Backing to Factory Default Setting If Necessary

Sometimes, a wrong connection can be improved by returning to the default settings. Try to reset the router by software or hardware. only.



Warning: After pressing **factory default setting**, you will loose all settings you did before. Make sure you have recorded all useful settings before you pressing. The password of factory default is null.

Software Reset

You can reset the router to factory default via Web page. Such function is available in **Admin Mode** only.

Go to **System Maintenance** and choose **Reboot System** on the web page. The following screen will appear. Choose **Using factory default configuration** and click **OK**. After few seconds, the router will return all the settings to the factory settings.

Reboot System

Do you want to reboot your router ?

Using current configuration

Using factory default configuration

Hardware Reset

While the router is running (ACT LED blinking), press the **RST** button and hold for more than 5 seconds. When you see the **ACT** LED blinks rapidly, please release the button. Then, the router will restart with the default configuration.



After restore the factory default setting, you can configure the settings for the router again to fit your personal request.

4.6 Contacting Your Dealer

If the router still cannot work correctly after trying many efforts, please contact your dealer for further help right away. For any questions, please feel free to send e-mail to support@draytek.com.